**FRANCES M. MAGUIRE COLLEGE OF NURSING**
**AND HEALTH PROFESSIONS**

**GWYNEDD MERCY UNIVERSITY**

**Laptop Computer Specifications**

Gwynedd Mercy University requires students to take many exams on their laptops using Examplify software provided by ExamSoft Worldwide, Inc. Examplify provides a secure testing environment which locks out all other applications and access to the internet. The University also uses the online testing service ATI.

- Tablets and Chromebook are not supported at this time.
- Examplify does not support touchscreen input devices on Mac or Windows laptops. Have to use trackpad or mouse to take exams.
- Below is quick reference guide

| Specifications | Windows | Macintosh |
|---|---|---|
| Storage | 4 GB or more free space | 4 GB or more free space |
| Memory (RAM) | 4 GB or more | 4 GB or more |
| Devices* | Camera & Microphone | Camera & Microphone |
| Operating System: | 64-bit versions of Windows 10 and Windows 11 Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time. | Mac OS X 12(Monterey) OS X 11 (Bug Sur) OS X 10.15 (Catalina) |

**\*** Required for ExamID & ExamMonitor only used in Nurse Practitioner programs.

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Students and exam-takers downloading the test-taking software, Examplify, should review these Minimum System Requirements (MSRs) to ensure their devices are supported. Examplify works with most modern computers, both Mac and Windows operating systems. Examplify will not run on Chromebooks, Android, or Linux operating systems.

## Windows Requirements for Examplify Version 2.9:

- Operating System: 64-bit versions of Windows 10 and Windows 11.
- **Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.**
- *If you are using a Microsoft Surface device, [please read this article](#) for important instructions on Windows 10 and 11 "S mode" versus the standard Windows 10 or 11.  S mode is **not** compatible with Examplify.*
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows 10 certified for use are 20H2, 21H1, 21H2, and Windows 11 21H2.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro as detailed above.
- CPU Processor: Non-ARM based processor supported by your operating system
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload, and some exam features.
- Examplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

User account on testing computer requires administrator permissions.

[For instructions on Administrator-level permissions, click here](#)

[For instructions on how to check your computer's specifications, click here](#).

[For instructions on how to update your device to be within these guidelines, click here](#).

[For instructions on how to check your version of Examplify, click here](#).

***The following requirements apply for exams with ExamID or ExamMonitor enabled:***

- o Examplify version 2.9 or greater
- o Hard drive: 4GB or higher available space
- o RAM: 8GB or higher recommended; 4GB required
- o Webcam: Integrated camera or external USB camera supported by your operating system. Virtual cameras are not supported.
- o Microphone (no headphones, no virtual mics)
- o Internet: 2.5 Mbps upload speed

**Please note:** You may not use any virtual camera, audio software, or stereo mixing devices with ExamID or ExamMonitor.

Examplify 2.9 supports many different audio array devices. However, before you select your audio device, you must validate that your audio is working. To do this, please review this article on confirming your audio settings in Examplify.

Exam-takers that must utilize an external microphone can use a standalone microphone, or one that is built into an external camera; however, headphones with built-in microphones are not supported. Additional instructions on using an external microphone can be found here.

## Mac Requirements for Examplify Version 2.8 and Later:

- Catalina, Big Sur, and Monterey.
- For a better experience, we recommend that you take your exam on the same OS version that you have completed a recent successful mock exam.
- Only genuine versions of Mac operating systems are supported.
- CPU: Intel or M1 processor. Devices using Apple's M1 processor and Apple Rosetta 2 are supported. To learn more, click here.
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.
- For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adapter).
- For technical troubleshooting, account passwords including device passwords may be required.
- Server version of Mac OS X is not supported.
- Examplify is not compatible with virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion or any other virtual environments.
- Internet connection is required for download, registration, exam download and upload.

- Administrator-level account permissions [(Instructions)](#).
- Examplify is not compatible within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

For [instructions on how to check your computer's specifications, click here](#).

For [instructions on how to update your device to be within these guidelines, click here](#).

For [instructions on how to check your version of Examplify, click here](#).

***The following requirements apply for exams with ExamID or ExamMonitor enabled***

- Examplify version 2.8.4 or greater
- Hard drive: 4GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Webcam: Integrated camera or external USB camera supported by your operating system. Virtual cameras and Microsoft Lifecam Series cameras are not supported.
- Microphone (no headphones, no virtual mics)
- Internet: 2.5 Mbps upload speed

**Please note:** You may not use any virtual camera or audio software with ExamID or ExamMonitor.

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